

Car Park Consults: Coping with the Challenges of Significant Change

Pre-webinar exercise

The pandemic has been challenging for all of us. It has brought about change and new challenges. Most of us have had to alter the way we operate as a veterinary practice; one key example being the introduction of the 'car park or curb-side consult'. Adapting to such significant change as a veterinary professional in practice comes with a number of challenges for ourselves, our colleagues and our clients.

1. Consider some of the changes you have made at work since the pandemic.

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2. List some of changes you have already adapted to:

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3. Can you list any positive changes you have made in your practice?

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4. Think of one challenge you are finding very difficult to adjust to at work.

5. What are you and your team currently doing with regards to this challenge?

6. What is it specifically about this challenge that you are finding most difficult?

We look forward to welcoming you to the webinar, where we will address the psychological impact of change on our brains to reassure you that how you feel is normal, and help you to find an approach to combat, or simply cope with, the new challenges you face.

Find out how VDS Training can further support you, your team and your practice:



Thriving in Practice - 19 November 2020, Virtual Workshop



How to Strengthen your Consultation Skills - 16 December 2020, Virtual Workshop



Thriving in Practice - 19 January 2021, Virtual Workshop



How to Defuse Complaints - 27 January 2021, Virtual Workshop



Managing Challenging Client Conversations - 19 February 2021, Virtual Workshop

To find out more and book, visit www.vds-training.co.uk

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